



Notice to Atikokan Hydro Customers

Atikokan Hydro Inc is in the process of updating its deposit policy to be in line with OEB guidelines.

This policy will come into effect on March 1, 2010 for all existing customers, and immediately for new customers.

Residential:

- Deposits will not be required if the Customer has provided the Corporation with evidence of a good payment record during the past 12 months with the Corporation or another LDC in the form of a Letter of Reference from that LDC.
- The customer has maintained an account paid in full on or prior to the due date for twelve (12) months and the customer does not owe any arrears on any Corporation account past or present.
- If the above are not met, deposits for monthly billed customers will be 2.5 times the bill averaged over a 12 month period. Bi-monthly customers will require a deposit equal 1.75 times the bill averaged over a 12 month period.
- Interest on the amount on deposit will be credited to the account once per year.
- Deposits will be reviewed, and either refunded after a year of maintaining the account without late payments, or adjusted according to consumption.

Commercial:

- Commercial customers will be required to maintain a deposit equal to 2.5 times their bill averaged over the past 12 months. Interest on the amount on deposit will be credited to the account once per year.

Copies of the complete conditions of service are available at the Atikokan Hydro Inc Office. Questions or comments on the policy should be directed to the undersigned.

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